Our Mission:

The Department of Code Enforcement is committed to ensuring a safe living, working and recreational atmosphere for the residents and citizens of Sedgwick County by creating partnerships with the public to ensure the enforcement of building, zoning and subdivision regulations.

Goal #1: Provide high quality services and information to the citizens we serve.

Objective: On an ongoing basis, issue at least 95% of permits free of errors, to assist the public with

zoning and construction information for their individual projects.

| Performance Measures | FY 1998 | FY 1999 | FY 2000 |
|--|---------|-----------|-----------|
| | Actual | Projected | Estimated |
| Percent of permits issued without errors | n/a | 95% | 95% |

Goal #2: Reduce response time for inspection from time of initial request or complaint.

Objective: Increase customer satisfaction by performing 95% of all inspections within 24 hours of

receiving inspection request.

Objective: Perform all inspections within 48 hours of receiving inspection request.

| Performance Measure | FY 1998 Actual | FY 1999 Projected | FY 2000 Estimated |
|--|-------------------|----------------------|----------------------|
| Percent of inspections performed within 24 hours of receiving inspection request | n/a | 95% | 95% |
| Percent of inspections performed within 48 hours of receiving inspection request | n/a | 100% | 100% |

Goal #3: To reduce re-inspections of construction projects by enhancing inspection services.

Objective: Decrease the number of re-inspections by December 31, 2000.

| Performance Measures | FY 1998 | FY 1999 | FY 2000 |
|--------------------------------|---------|-----------|-----------|
| | Actual | Projected | Estimated |
| Total number of re-inspections | 400 | 350 | 220 |

Community Development Division Code Enforcement

Budget Highlights:

The 2000 budget for Code Enforcement is 34.2% more than the 1999 budget. The 37.8% increase in personnel expense reflects the incorporation of benefit costs in department budgets and a 3% general salary increase for all County employees. In addition, three building inspectors have taken the initiative to obtain necessary certifications and have been reclassified to combination inspector positions in FY2000.

The \$9,630 increase in contractual expense will fund a maintenance agreement on recently purchased software and an increase in telephone services for cellular phone use. Both these expenditures will enhance services by allowing personnel to communicate with customers in a more timely manner.

Department Recap (1100-1024):

| | 1998 | 1999 | 2000 | 1999-2000 | |
|-----------------------|---------|---------|---------|-----------|--|
| | Actual | Revised | Adopted | % Change | |
| | | | | | |
| Personnel | 455,373 | 496,681 | 684,404 | 37.8 | |
| Contractual Services | 24,556 | 17,902 | 27,532 | 53.8 | |
| Commodities | 11,380 | 7,600 | 7,321 | - 3.7 | |
| Interfund Expenditure | 101,755 | 70,563 | 76,000 | 7.7 | |
| Total Department | 593,064 | 592,746 | 795,257 | 34.2 | |

Staffing Detail:

| Code | Classification | Range | 1999 FTE | 2000 FTE | Adopted Budget |
|------|---------------------------|-------|-------------|-------------|-------------------|
| KKN | Code Enforcement Director | 26 | 1.0 | 1.0 | 61,177 |
| KKS | Assistant Codes Director | 24 | 1.0 | 1.0 | 41,485 |
| KKV | Building Plans Examiner | 22 | 1.0 | 1.0 | 47,412 |
| KKU | Combination Inspector | 21 | 6.0 | 6.0 | 208,074 |
| KBG | Administrative Officer | 21 | 1.0 | 1.0 | 38,048 |
| KKT | Zoning Inspector | 18 | 2.0 | 2.0 | 52,799 |
| KDK | Fiscal Associate | 16 | 3.0 | 3.0 | 68,978 |
| | Direct Employee Totals | | 15.0 | 15.0 | 517,973 |
| | Longevity | | | | 3,570 |
| | Overtime | | | | 1,000 |
| | Benefits | | | | 161,861 |
| | Total Personnel Cost | | | | 684,404 |